

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Centers for Medicare & Medicaid Services
1301 Young Street, Room 833
Dallas, Texas 75202



CENTERS for MEDICARE & MEDICAID SERVICES

Division of Survey and Certification, Region VI

November 7, 2011

**Re: CMS Certification Number (CCN):450015
Intake #TX00151356, TX00151725, TX 00151726**

Ron Anderson, M.D., CEO
Parkland Health and Hospital System
5201 Harry Hines Blvd
Dallas, TX 75235

Dear Dr. Anderson:

The Texas Department of State Health Services (DSHS) surveyors conducted an onsite visit at Parkland Health and Hospital System on October 18, 2011. The purpose of the onsite visit was to investigate the above listed incidents which were deemed by CMS to warrant an onsite review.

The DSHS surveyors determined that there was not enough evidence to substantiate allegation TX00151356. While allegations TX00151725 and TX00151726 were substantiated, both incidents occurred prior to the July 21, 2011 Full Survey (July 2011 and October 2010, respectively). We found that the staff involved are no longer employed by the hospital, and several steps (including training and installation of video cameras with review of the tapes on a weekly basis) have been taken to minimize the risk of recurrence of similar events in the future.

Therefore, CMS will continue to monitor your hospital's compliance with the Medicare Condition of Participation for Patient Rights through the Systems Improvement Agreement.

Sincerely yours,

A handwritten signature in black ink that reads "Ginger Odle".

Ginger Odle, Manager
NLTC Certification & Enforcement Branch

cc: TDSHS